



ANNUAL CONFERENCE 2023

Thursday, 9 November 2023 *Maintaining Lean Momentum*

Venue: Dromoland Castle Hotel

#midwestlean

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The Keys to Maintaining Lean Momentum

- A Strong Foundation
- Employee Engagement and Empowerment
- Monitoring and Measuring
- Celebrating Success and Learning from Failure

The advantages gained from lean deployment can easily be lost if everyone in the organisation is not committed to continuous improvement.

Maintaining momentum in lean implementation requires the involvement of everyone in the organisation, from the senior leadership team to the front-line employees. A culture of continuous improvement must permeate throughout the company.

This conference has been structured to demonstrate how this can be achieved.

LEAN = Improved Quality
+ Improved Visual Management
+ Increased Efficiency
+ An Easier to Manage Company

LEAN =
A Rewarding
Challenge

Conference Programme

15:05pm

15:10pm

Conference Chair: Gavin Sheehan, Staff Reliability Engineer, Analog Devices Limerick

gramme	08:30am 09:00am	Registration and light refreshments Welcome & Introductions Helen Downes, CEO Shannon Chamber Gavin Sheehan, Chair, Mid-West Lean Network Jerry Moloney, Regional Director Mid-West, Enterprise Ireland
	09:15am	A Lean Corporate Centre to Support the Future
	09:45am	Heather Lowry, Head of Talent, Diversity and Organisation Development, An Post Limavady Lean: Implementing a Japanese Culture & Transforming our Company Martin Tierney, Director, Seating Matters
Session	10:15am	Comfort Break
	10:30am	Tools – Systems – Behaviours Niamh Doherty, Director, Lean, STERIS A.S.T. EMEA & APAC
	11:00am	Our 3x 10x Journey Paula McDonnell, CEO, TTM Healthcare
	11:30am	Q&A with presenters
Session 2	12.00 noon 12:45pm	Street Event Street Event & Networking (Light refreshments available) LUNCH
Session	13:45pm 14:00pm	Award and Keynote Speaker Voting & Awards Keynote Speaker Paul Blahyj, Group Leader Senior, Lean Manufacturing Coach,

Toyota Lean Management Centre at Toyota Motor Manufacturing UK

Remarks from Sponsor – Tim Crowe, CEO & Co-Founder, WrxFlow

Closing Remarks – Helen Downes, CEO, Shannon Chamber





PARTNERS

About the Presenters

Conference MC

Gavin Sheehan, Staff Reliability Engineer, Analog Devices Limerick

Gavin Sheehan joined Analog Devices in Limerick in 2016. His work involves characterisation of next generation sensors and silicon technologies as well as process improvement through deployment of Lean Six Sigma tools and techniques. He holds a BSc Applied Physics and an MSc Strategic Quality Management, Lean Sigma Systems from UL. He has a particular interest in the introduction of Lean into non-manufacturing environments.

Speaker Profiles

Heather Lowry, Head of Talent, Diversity and Organisation Development in An Post.

Heather started her career in financial services before finding her true passion and moving into the Learning and Development space 18 years ago. Heather held a number of global Head of Learning and Development positions in PFPC International, PNC Global Investment Servicing before branching out further into Global Organisation and Management Development roles in BNY Mellon, Heather held the position of Head of Talent and Learning in the Central Bank of Ireland before moving to An Post in 2021. Heather has a strong passion for developing inclusive workplaces, driving business efficiencies and building strong talent pipelines. Heather has a keen interest in neuroscience and behavioural change. She has a Bachelor of Business and Legal Studies, MSc in Investment & Treasury and an MSc in Business and Leadership Practice. Heather is a qualified coach practitioner and is proficient in a number of diagnostic tools.

Martin Tierney, Director, Seating Matters

Martin is an inspirational business leader who shares an incredible story about the power of collaboration and trust within teams, and the far-reaching impact that it can have on lives.



As Director of a family company, which creates therapeutic seating to improve the quality of life for people with disabilities, Martin has been acknowledged widely for the efficient and sustainable working practices that he has led.

The story of their company's lean transformation and the power of working together with people across the world on a common purpose is unforgettable.

Niamh Doherty, Director, Lean, STERIS A.S.T. EMEA & APAC

Niamh currently supports 33 Sterilization sites in Europe, Asia and Africa and a number of Micro Laboratories through their Lean transformation process. This includes running Kaizen events, and training and mentoring of Lean Champions. Niamh brings 15 years of experience in Lean Process Improvement to the role, many of which were spent in the aviation service industry. Niamh holds a Degree in Engineering, an MBA and a Diploma in Lean and Quality systems.

Paula McDonnell, CEO, TTM Healthcare

Paula joined TTM Healthcare Solutions in 2008, assuming the role of CEO in 2022, with ultimate oversight of TTM's strategic plan to drive growth and impact goals, in line with the company vision. She overseas TTM's Healthcare Workforce Solutions. International Workforce Solutions

and Healthcare Process Outsourcing Services [HPO], across Ireland and the UK. In prior TTM roles, she spent her first 5 years developing and growing the organisation's locum talent offering, before becoming Operations Director and assuming responsibility for all divisions. Becoming MD in 2017, Paula led the transformation of TTM, reframing its mindset and services from those of a traditional recruitment agency, to a specialist healthcare solutions company.

Paula is passionate about realising the potential of her people and offering her team opportunities to develop and thrive. She led the cultural transformation of TTM, empowering her talented team to design, architect and implement bold talent management solutions, while introducing TTM's new HPO solutions-based division, expanding its business model.

Keynote Speaker

Paul Blahyj. Group Leader Senior, Lean Manufacturing Coach. Toyota Motor Manufacturing UK (TMUK), Vehicle Plant, Derbyshire.

Paul has 26 years' experience at TMUK. Previous roles within TMUK include: eight years managing various lines within the Assembly Division of TMUK; leading the model launch for the Corolla into the assembly shop, including process design and project management prior/during launch; Charge Lead for the assembly shop; being responsible for the design and implementation of 200+ processes. Paul is Lean coach in the Toyota Lean Management Centre in Deeside, Wales. This includes a Lean thinking approach and application within NHS. Food processing. Vehicle manufacturing, Supply chain, electronic companies, construction amongst others. He is a strong believer of the importance of emotional Intelligence and using its tools to support lean coaching and implementation.

A3 Project Storyboards' Street Event

A key element of this annual conference is the inclusion of a lean-related award, sponsored by LBS Partners. Two awards will be made this vear. one for the best board submitted by an SME (small/medium indigenous Irish organisation) and one for the best board submitted by an MNC (large indigenous Irish organisation or the Irish-based operation of a multinational company).

The 'Street Event' will include displays of A3 storyboards. Each project storyboard will outline the process the company used to attain a solution for their identified problem, with each milestone recorded and an overall quantifiable benefit derived.

The storyboards will outline how the judging criteria -Problem, Process, Milestone, Benefit - were met.

Conference attendees will select the winners via an online voting system in the auditorium on the day. Winners will receive additional prizes from LBS Partners, Toyota, and Seating Matters.











The Problem statement identified to begin the project: its impact on employees, customers, business etc?





The existing performance of the process. The metrics used to measure the process, before and after.

Milestone: (1)



List of activities used to attain improvement. The CI tools used to analyse the problem; key insights gained.



What the improvements and results mean to the employees, customers and business.



The Mid-West Lean Network has developed considerably since its formation in November 2016. There are now in excess of 115 member companies in the Network, deriving benefits from the 42 Lean-focused workshops, and 4 conferences and 2 visits to Toyota Motor Manufacturing UK held to date.

This Conference is the culmination of the 2023 calendar of events.

Be part of it.

BOOK YOUR PLACE

To book your place at this Conference, log onto: www.shannonchamber.ie/events/mid-west-lean-network-conference-maintaining-lean-momentum/

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